



## **FITBANKER TREKS, RETREATS, EXPEDITIONS & LEADERSHIP SUMMITS Terms and Conditions**

Please read all the terms below thoroughly. By completing a registration for a FITBANKER Trek, Retreat, or Leadership Summit you are agreeing to accept our Terms and Conditions as a contract between you and FITBANKER Ltd.

**NOTE: For FITBANKER Kilimanjaro Leadership Summits, the Climb Provider being used is a third party, who is entirely responsible from a regulatory and legal stand point for the climb and guests' safety on the mountain. FITBANKER Ltd is acting as a sub-agent, facilitator, and leadership training provider.**

1. **Bookings:** It is the guest's responsibility to ensure the registration and all necessary reservations are completed in their entirety, and done so with correct details. Only once the full payment is made on the respective FITBANKER Ltd. payment platform is a registration considered complete and bound by these terms and conditions as stated by FITBANKER Ltd. All guests who complete a payment and booking are bound by these terms irrespective of signing any additional booking form.
  
2. **Payments:** Payment is to be made in full at the time of booking or by a deposit or payment schedule as stated by FITBANKER Ltd. depending on the event planned.
  
3. **Cancellations:**
  - **Treks:** Our treks are non-refundable.
  - **Leadership Summits, Expeditions and Retreats:** If you cancel your booking, cancellation fees of £500 will apply. A cancellation will only be effective when we receive written confirmation of the cancellation. If you cancel a trip:
    - a) From the time of booking until 180 days before the start date – FITBANKER will retain the full deposit of £500. This means the deposit will not be returned to the customer.
    - b) 90 days before the start date – 50% of balance paid will not be returned to the customer.
    - c) 60 days before the start date – 100% paid will not be returned to the customer.
    - d) Transfer to future period is discretionary at a fee of £500 + change in price.You are strongly advised to take out cancellation insurance at the time of booking which may cover cancellation fees.

4. **Transport:** FITBANKER Ltd. are not liable for any flight costs to or from the event location. Airport transfers may be included in the price of your event ticket depending on the event type, and will be specifically communicated if included prior to any reservation being made.
5. **Documentation:** Guests are fully responsible for passports, personal documents, baggage, and any necessary visas required to travel to the event location. FITBANKER Ltd. will provide guidance and any recommendation around these if required.
6. **Travel Insurance:** This is arranged at the discretion of the guest. However, it is recommended that all guests have adequate health insurance to cover the costs of any treatment or medical emergency whilst at a FITBANKER event.
7. **Your Health Status:** We want you to have fun! Kindly ensure you are medically and physically fit to travel to the event location and attend all event-related activities. If you have a known health condition, FITBANKER advises that you check with your General Practitioner *prior* to registering for a FITBANKER event. Each guest should ensure that he/she carry a [European Health Insurance Card](#) if applicable.
8. **Lost or Stolen Property:** The guest is entirely responsible for his/her belongings. We advise that you do not bring expensive items to any event location unless absolutely necessary. FITBANKER Ltd. will not be liable for any loss or theft of personal items or possessions at any time during an event.
9. **Photographs and Videos:** Yes, we love capturing all precious moments at our events to build a narrative to inspire not only those present, but also future guests into action. We also capture footage for our own review/training and promotional content. By reading this you are giving us permission to have your photograph and/or video taken and your voice used if needed. Any questions or concerns around this can be sent to [contact@fitbanker.com](mailto:contact@fitbanker.com). If you would specifically like to be omitted from any photos or videos during our events, please make this specific request in writing to us before any event, and ensure the request has been received via a confirmation response.
10. **Disclaimer:** FITBANKER Ltd, including any of the FITBANKER Team and guest coaches do not diagnose, treat or cure any mental or physical condition. Any content or activity covered at a FITBANKER event should not be seen as a promise of health benefits, a guarantee of results to be achieved, and/or a health cure. Our

events are intended and designed to encourage people to empower themselves, where the guest identifies and takes appropriate actions for him/herself. Any information and support is not intended to replace medical or any health professional advice. FITBANKER Ltd. does not accept any responsibility or liability for any guest's physical, medical or psychological response that may arise during the event. During an event, FITBANKER Ltd. may work with third party organisations or companies local to the event. FITBANKER Ltd. will ensure that every participant is fully informed around all aspects of liability should an unexpected incident, accident or emergency occur. Participants may also need to sign documents with any third party company directly to confirm delivery and understanding of this information, and this content will be provided where necessary.

Thank you for your partnership. Here's to our journey of transforming a billion lives!